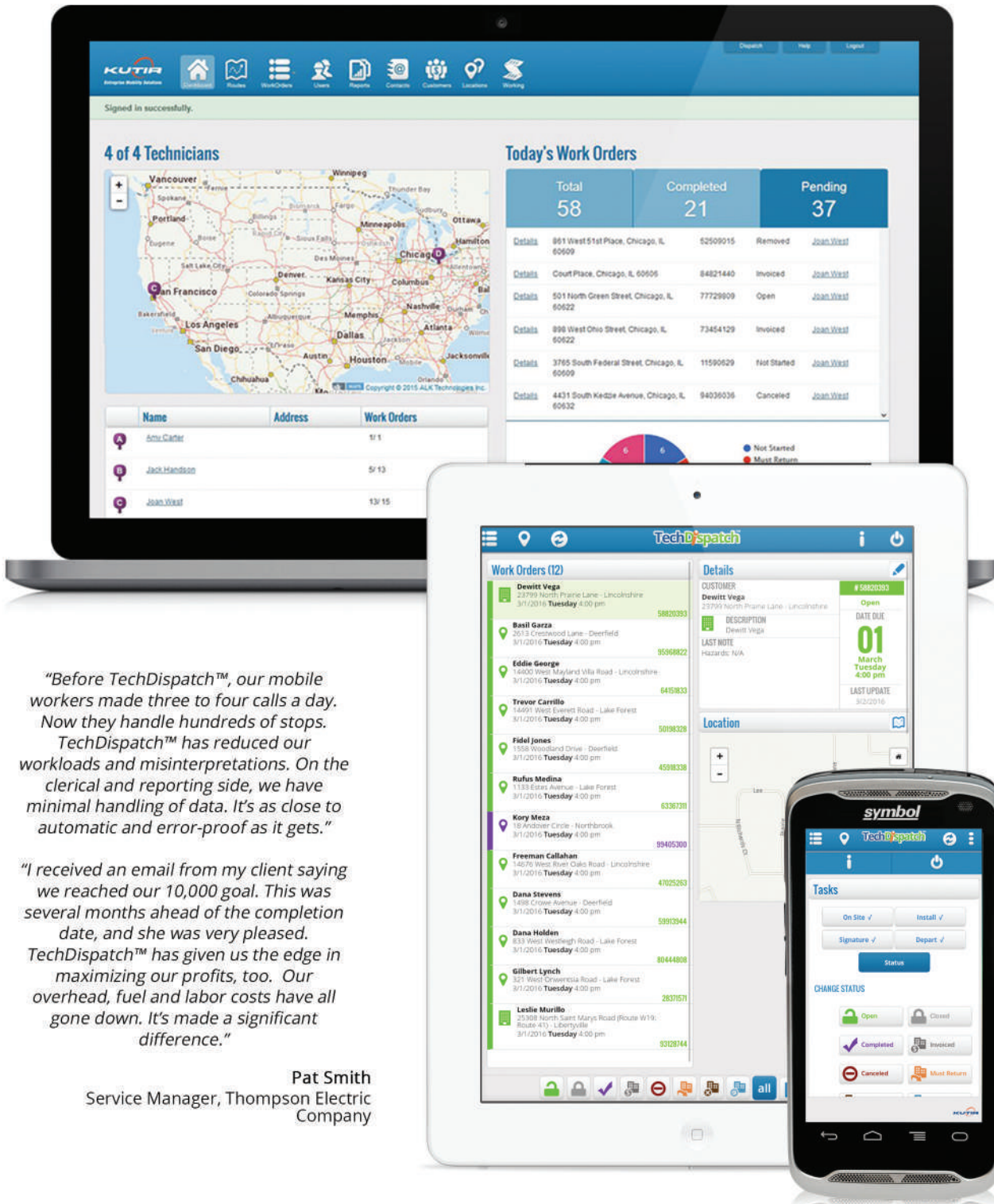


# TechDispatch™

by Kutir Mobility



Winner  
Zebra's 2015 ISV Award of Excellence for North America



*"Before TechDispatch™, our mobile workers made three to four calls a day. Now they handle hundreds of stops. TechDispatch™ has reduced our workloads and misinterpretations. On the clerical and reporting side, we have minimal handling of data. It's as close to automatic and error-proof as it gets."*

*"I received an email from my client saying we reached our 10,000 goal. This was several months ahead of the completion date, and she was very pleased. TechDispatch™ has given us the edge in maximizing our profits, too. Our overhead, fuel and labor costs have all gone down. It's made a significant difference."*

Pat Smith  
Service Manager, Thompson Electric Company

[www.kutirmobility.com](http://www.kutirmobility.com)

Modern Mobile Solutions for the Modern Enterprise



## MANAGING THE FIELD: MOBILE & DISPATCH PRODUCTIVITY

TechDispatch™ from Kutir Mobility is a full-featured, flexible, customizable, web and mobile framework designed to manage field service processes and personnel.

TechDispatch™ is an enterprise-class application and its functions include:

- Create, Manage Work Orders
- Create, Optimize Routes
- Work Order Dispatch
- GPS Technician Locations
- Fully-functional offline
- Mobile Data Synchronization
- Email/Print receipts and invoices
- Works on Android and iOS phones and tablets
- Reports and Analytics
- Customizable for any vertical

## SERVICE TECHNICIAN Mobile Application

Key highlights of the mobile application used by field technicians:

- Device agnostic: Works on a wide variety of Android and iOS tablets, rugged mobile computing devices & smartphones
- Works in on-line and off-line modes
- Automatically synchronizes mobile data with the backend
- Customized work flows to guide the technician
- Route navigation with turn-by-turn directions
- Scan barcodes
- Capture images
- Capture signatures & get electronic service delivery confirmation

## DISPATCH OFFICE APPLICATION (WEB-BASED)

Among other things, the Dispatch System includes work order management, technician assignment and real-time tracking.

Key highlights include:

- Multiple version for differing business needs
- Dashboard View to see status of the entire system including open & completed Work Orders
- Assign tasks to technicians based on their training, availability, proximity to a client location etc.
- Dispatch field service technicians
- Schedule tasks
- Track location of technicians in real-time
- Create either manual or optimized work order routes
- Customize work-flow tasks to be performed by technicians
- Manage accounts
- Capture parts & inventory use
- Create customized reports, invoices and billing
- Integrate with existing business applications
- Deployed in the cloud (SaaS)



## REDUCE ERRORS, REDUCE MONTHLY SPEND

Use Kutir Mobility's Quick Analysis Tool, available upon request, to estimate monthly spend if you are using a cellphone-based or paper-based Work Order process.

